

How do I read my water bill?

FAQ

What is the service period?

This is your previous meter read date through the current read date. Your usage is determined during this period.

Service Address	
Account Number	
Meter Number	10149435
Service Period 30 days	09/09/2015 to 10/09/2015
Last Payment Credited on	10/07/2015
Bill Date	10/21/2015
Amount Due	75.57
Date Due	11/05/2015

What is a Reading and how is my Usage determined?

Your reading reflects what is seen on the meter from last month's reading to your current read. Your usage is calculated from those two readings. Current reading minus the previous reading.

Billing Inquiries: 918-246-2527
 Report a Leak: 918-246-2588
 After Hours Emergencies:
 Water 918-246-2595
 Sewer 918-246-2599

How much is my Amount going to be?

To determine the cost of your usage, use the following fee schedule:

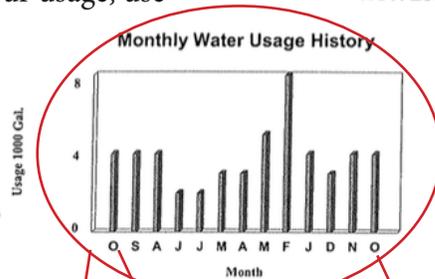
Holiday Closings: Veteran's Day Nov. 11, Thanksgiving Nov. 26 & 27
 Holiday trash pickup: Nov. 11th will run as usual, Nov. 26th will run Nov. 25th, and Nov. 27th will run as usual.

Inside City Limits

\$10.56 for first 1,000 Gallons
 \$5.46 for each additional 1,000 Gallons up to 50,000
 \$6.50 per thousand above 51,000

Outside City Limits

\$22.66 for 0-3,000 Gallons
 \$10.91 for each additional 1,000 Gallons up to 51,000
 \$8.18 per thousand above 51,000



Service	Reading		Usage 1000 Gallons	Amount
	Previous	Current		
Water Service	278	282	4	26.94
Refuse Service				18.28
Stormwater Drainage				5.15
Sewer Service				21.95
EMSA Total Care				1.00
EMS Fee				2.25
Total Service Charges				75.57
Total Amount Due on 11/05/2015				75.57

Current month of bill.

Same month in the previous year.

How can I reduce my cost?

Monitor your Monthly Water Usage History and determine when you're using more water or if a spike in usage exists, inspect for potential leaks. Things to consider when monitoring usage: weather, household guests, toilet running or faucet dripping within the home.

If you have a small "E" under your Usage...

The "E" means your usage is estimated from previous usage readings. If you would like to obtain an actual reading, snap a photo or write down your water meter numbers and visit or call our Customer Service Department at 918-246-2527.

What is my sewer charge based on?

City Ordinance #965 states that charges for sanitary sewer service are based on the average water consumption in gallons for the winter months of December, January and February.

To find out more information on sewer, stormwater, refuse or EMSA rates- visit www.sandspringsok.org/rates
 Still have billing or reading questions? Visit or contact us at 918-246-2527.



CITY OF SAND SPRINGS

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