



SAND SPRINGS UTILITIES CUSTOMER SERVICE DEPARTMENT

SEWER WINTER QUARTER AVERAGING

Beginning in March of each year, your water bill will be updated to include the new sewer consumption that you will be charged over the next 12 months. If you notice a change in your monthly sewer charge, it is due to a change in your normal water consumption during the winter months of December, January, and February. It is important to understand this process because you can control the amount of sewer you are billed for each year.

Sewer is billed based on your water consumption during the winter months because that is the period when most of the water used goes directly into the sanitary sewer system versus being used for outdoor watering. The City takes your water consumption during those three months in December, January, and February, and calculates an average monthly consumption. That is the consumption that is used to bill you for sewer over the next 12 months. If you had a water leak during those three months, it will affect your sewer charges. It is important to monitor your water consumption and fix leaks promptly to keep your water consumption down, and especially during the winter time to keep your sewer bills down to a minimum.

The following are tips on how you can keep your water consumption down:

- ❖ Repair all leaks immediately, including dripping faucets, showerheads, and toilets that leak or continuously run.
- ❖ Install faucet aerators and low-flow shower heads. A new low-flow shower head can reduce shower water by 50 percent.
- ❖ Replace old toilets, which use up to five gallons per flush, with more efficient models which use as little as 1.6 gallons per flush. Based on this savings, low-flow toilets can pay for themselves in a couple of years.
- ❖ In freezing weather, instead of dripping faucets, wrap all water pipes in non-heated areas with insulation.



If you have any questions about this process or if you have concerns about your water bill, please feel free to call us at 918-246-2527.